

# Disclosure Statement for Zane Torkington

## Mortgage Advisor at Loan Market

Company Name <small>(This is the Registered Financial Adviser entity)</small>	Torque Mortgages Limited
Trading Name	LoanMarket
NZCN	9429030050570
Adviser Name <small>(This person is acting through the Company to provide financial advice)</small>	Zane Torkington
Contact Details	<p>Email: <a href="mailto:zane.torkington@loanmarket.co.nz">zane.torkington@loanmarket.co.nz</a></p> <p>Phone: 021 296 1016 or 0800 4 ZANE T</p> <p>Address: 802/86 The Strand, Parnell, Auckland 1010</p>

### It is important that you read this document

This information will help you choose a financial advisor that best suits your needs. It will also provide some useful information about the financial advisor that you choose.

### What sort of advisor am I?

I am a registered, but not authorized, financial advisor. I can give you advice about category 2 financial products such as life insurance, health insurance, risk insurance, consumer credit contracts, home loans, mortgages, and other insurance products.

I am a specialist mortgage broker and personal risk advisor and can provide you advice as well as transactional services relating to mortgages, life insurance, disability and medical insurance.

### What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so I can try to fix the problem. You may contact me using the information detailed above (phone, email or post).

If we cannot agree on how to resolve the issue, you can contact Financial Services Complaints Limited (FSCL). This service will cost you nothing and will help us resolve any disagreements. You can contact FSCL by emailing [info@fscl.org.nz](mailto:info@fscl.org.nz), by phone 0800 347 257, or post to PO Box 5967, Lambton Quay, Wellington 6145.

### How am I regulated by the government?

The Financial Markets Authority (FMA) regulates financial advisors. You can check that I am a registered financial advisor at [www.fspr.govt.nz](http://www.fspr.govt.nz) and contact the FMA for more information, including financial tips and warnings.

You can report information or complain about my conduct to the FMA, but in the event of a disagreement, you may choose first to use the dispute resolution procedures described above (under *What should you do if something goes wrong?*).

### Declaration

I, Zane Torkington, declare that to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirement in the Financial Advisors Act 2008 and the Financial Advisors (Disclosure) Regulations 2010.

Signed:		Date: ____ / ____ / ____
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